

Emerson Releases Copeland™ Mobile App in Europe

Installers on the field now have instant access to Emerson's largest database of Copeland™ compressors, at the touch of a button.

- On-the-go access to product specifications
- Cross-reference Copeland™ products with their service replacements
- Access to a large network of official Emerson wholesalers

AACHEN (GERMANY), January 30, 2020 – Emerson (NYSE: EMR) is launching in Europe one of the most popular mobile applications for HVACR professionals. The Copeland™ Mobile app provides service technicians with on-the-go access to Emerson's database of product information for Copeland™ compressors. The users now have direct access to (service) compressors for air conditioning, heating and refrigeration applications on their mobile phones.

"With over 6 million compressors installed in Europe, this tool will offer installers a tremendous efficiency improvement and time saving as it shows the correct service products within a few clicks only." says Dieter Vansteenkiste, Director Wholesale Sales and Lifecycle Management at Emerson Commercial & Residential Solutions Europe. "Currently, users have access to around 3,000 models of Copeland compressors, directly linked to our Select Online Software database. The app helps find cross reference service replacements for the searched compressors models and gives access to a large network of official wholesalers from where to buy, across Europe."

The Copeland Mobile app is easy to use and only requires a one-time log in with a predefined username. New users can register using an email address and by filling in basic information. The search function allows users to find a compressor model either by scanning the barcode of the compressor nameplate or by typing in the model name. Once the model is selected, users can choose from a variety of options to find the specific information they need for the selected product.

The Copeland Mobile app features:

- ✓ WebApp, linked to Select Online
- ✓ Model Search/ Barcode scanning
- ✓ Replacement model cross-reference
- ✓ Auto-fill model recommendations
- ✓ Where to Buy search
- ✓ Full parts, accessories and bill of materials listings

- ✓ Complete air conditioning, heating and refrigeration compressor model information
- ✓ Metric units' conversion

The app is available in 10 languages and can be accessed both in desktop version and mobile via Apple Store or Android Play Store, or at <https://climate.emerson.com/en-gb/tools-resources/mobile-apps/copeland-mobile>.



Caption: Copeland Mobile App

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About Emerson

Emerson (NYSE: EMR), headquartered in St. Louis, Missouri (USA), is a global technology and engineering company providing innovative solutions for customers in industrial, commercial, and residential markets. Our Emerson Automation Solutions business helps process, hybrid, and discrete manufacturers maximize production, protect personnel and the environment while optimizing their energy and operating costs. Our Emerson Commercial and Residential Solutions business helps ensure human comfort and health, protect food quality and safety, advance energy efficiency, and create sustainable infrastructure. For more information visit [Emerson.com](https://emerson.com) or climate.emerson.com/en-gb

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